

## BOOKSTORE

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Students can find all required texts at the bookstore at a competitive price. In addition to locating required textbooks in the bookstore, students can view textbook information on the bookstore's online order page, found at <https://tvccbookstore.myresero.com/>.

In addition to books, students can purchase items such as campus pride products, pens, paper, batteries, art supplies, backpacks, computer discs, electronic products, postage stamps, greeting cards, gifts, candy, and gum at the bookstore.

Students at the Caldwell Center have the option of coming to Ontario to buy their books, ordering them online (for delivery to the Caldwell Campus or to their home), or by placing orders with the Bookstore in Ontario by calling (541) 881-5750, or emailing [bookstore@tvcc.cc](mailto:bookstore@tvcc.cc).

The bookstore also provides a text buyback service (available at both Ontario and Caldwell campuses). More information on the buyback program and other services is available at <https://www.tvcc.cc/bookstore/>. The Bookstore is open Monday through Friday.

### Book Returns

Textbook publishers have strict return policies which affect the bookstore's return policy. Please refer to <https://www.tvcc.cc/bookstore/> for current return policy.

All textbook sales are final, there is only one exception to this policy: If a student drops a course within the first two weeks of classes and has purchased a textbook. A full refund will be given during the first week of class only, returns during the second week of classes will be added a 10% restocking fee, no returns are accepted after the first two weeks of each term. For summer term; returns are only accepted during the first week of classes. Book returns must have no writing or marks in them, and must have shrink wrap and or seal still intact. No returns are accepted without the cash register receipt. All sales of workbooks, study aids, lab manuals, consumable books and key notes are final. Any defective book will be replaced free of charge. Students should return the book as soon as possible.

### Buy Back Policy

The bookstore will pay up to 50% of the purchase price for used books which are current. Buyback typically occurs 9 a.m. to 4 p.m. during finals week of each term, buyback may be split between Ontario and Caldwell campus, check for posted times and dates on the Bookstore's webpage (noted above), more information on exact times and location will be posted before finals week. Books no longer in use may be purchased at the same time by a used book company. Prices paid will vary.